

SEAGULL TOURIST PARK ST MERRY N PADSTOW CORNWALL PL28 8PT Wendy Pollard (owner)
Phone - 01841 520117 www.seagulltouristpark.co.uk, Email to : enquiries@seagulltouristpark.co.uk

Dear Touring Caravan Owner

Many thanks for your enquiry for a SEASONAL PITCH & STORAGE arrangement at Seagull Tourist Park. This is how it works:

You will be given the Application Pack which includes this letter and the following:-

- 1 ***Application Form for a Seasonal Pitch & Storage.***
- 2 ***Park Terms & Regulations for Touring Pitches.***
- 3 ***Details of the Dog Passport scheme.***

Please fill in and return the application form so we can see how we can best serve you.

If we do not have a seasonal pitch available or one that is suitable for your current needs, we may be able to offer you a 'Stow and Tow'. This provides annual storage in our storage facility, and towing to a suitable casual pitch prior to your visit. We would return it to storage when you have finished your stay. You pay the storage fee and a reduced daily tariff rate, plus a tow fee. This is often the preferred choice of guests who have limited use of their vans and could not justify the cost of an annual seasonal pitch.

When a pitch is allocated to you arrange a date to bring your caravan to the park and pay a registration fee. Please don't forget the Dog Passport photos & ID if you have a dog.

You may come and go to use your caravan for your holidays at any time during the park opening season. If you require a living-in arrangement where you wish to use your caravan for more than 28 consecutive days (our terms are different). **No** sub-letting is allowed, however family can use your van by prior arrangement with the manager.

The service fee allows for the grass will be cut around your caravan & the surrounding land throughout the year, and the towing your caravan into winter storage and returning it to your allocated pitch in the spring, ready for you to secure to the ground. The managers will invoice you themselves for any additional services.

Please note that we cannot trim grass behind and immediately adjacent to windbreaks, equipment stowed under the van, solar lights and guide-ropes where a strimmer may cause damage.

The park opens for Good Friday or 1st April whichever is earliest. Caravans that have been arranged to do so are towed into winter storage at the end of September. There is no insurance cover for your caravan by the park. You must arrange your own cover and sign a disclaimer agreement. Whilst every effort will be taken to take care of your caravan. The park will not be responsible for any accidental damage.

END OF SEASON PREPARATION FOR TOWING INTO STORAGE

1. **Stow** your caravan contents securely and make sure that the contents are evenly distributed over the chassis for safe towing. Please take valuables home and leave curtains open to show it is empty. Do not leave gas or inflammable materials in your caravan.
2. **Remove** your securing systems such as locks and staking down (or pay the manager to do this for you).

3. **Check** that tyres, wheel bearings, tow hitch, brakes are maintained in good working order. (We reserve the right to fix anything ourselves and charge you if we are unable to move your caravan)
4. Make sure your **Pitch Number and Name** are secured to the front of your caravan.
5. **Tell** the managers when your caravan is ready for storage. Once in storage there is **no access until following season.**
6. **Call at the office and check that the storage disclaimer is signed** (without this document we cannot store your caravan).

THE SPRING START OF A NEW SEASON

6. In the following new year you will be sent an invoice by email (or by post on request) inviting you to rebook your pitch. You will also be sent a **Newsletter** which will inform you of **the date caravans will start to be towed onto your allocated pitch.** It will also tell you of any changes to the park terms and regulations and any other important information you need to know. If you do not pay for your pitch or contact us before the season start date, we may allocate your pitch to someone else. Please keep us informed of any changes to your contact details.
7. Give us your email address and **we will email you when your caravan is out of storage and put on your allocated pitch.** You can then arrange to secure your caravan.
8. Once on your allocated pitch. Stake down your caravan at the four corners (or book the manager to do this for you.) We often have strong winds in the Spring, get your vans secured as soon as possible. All caravans must have ground stakes & ties at each corner.
9. Adhere to the Park Terms & Regulations. A copy can be emailed to you or you can view or obtain a copy from the office.

Please call the park Managers as soon as possible to reserve your pitch and discuss any further queries you may have or email enquiries@seagulltouristpark.co.uk

Many thanks for your interest and we look forward to seeing you soon.

Happy Camping!

Wendy Pollard (owner)

The pitches we offer are in a mowed grass field, generally the park is not prone to getting muddy as it drains freely. The ground is uneven & rabbits make small holes, so walk carefully and bring a torch when walking at night. We have a limited number of hook ups, so a majority of our customers use a 12volt leisure battery system for all their electrical needs. We can recharge batteries for £1.50.

Most of the pitches have a view of the fields and the coast. We are situated in the middle of a working farm. We offer clean facilities (toilets/showers/basins/washup/washing machine & tumbler dryer/payphone/hairdryer/power points) at an affordable price. The showers are operated with tokens available from the reception during opening times.

We are a quiet, no frills, friendly park with lots of regular customers. The beautiful beaches our playgrounds. A shop, cashpoint, pub and entertainment are but a ½ mile walk from the site.

Please join in our recycling efforts. Separate your waste and follow the instructions on the bins. Thank you.